

One morning I woke up to find that I couldn't make long distance calls. Apparently, I was switched from MCI-The Neighborhood to Sprint on 10/11/03 without my consent and MCI has been unable to switch me back thus far. They are supposed to switch me back on December 1 but I am not holding my breath. I have been getting the runaround for over a month now and am very frustrated. They have given me a credit toward my bill but at this point, I am very angry. Can you please help me?